

Good afternoon!

This is our first informative newsletter, which tells about DEAC news and new beneficial offers. We hope you will find the information of this quarterly newsletter useful.

On-line technical support (Helpdesk) – easy, conveniently and most importantly – quickly.

- Submit a claim to DEAC technical support, and be sure, that it is received right away;
- View your claim status and correspondence history;
- Communicate LIVE with technical support, using LIVE support on-line message system.

All this is possible with our new on-line technical support service <https://helpdesk.deac.lv>

To find out more about our Helpdesk system, please click here.

DEAC virtual server – as powerful as a dedicated server

While enhancing our infrastructure, the capacity of our virtual server has reached dedicated server level, but the price for virtual server rental is much lower, comparing to dedicated server rental costs. Virtual server is ideal for different projects testing, and time period, required from ordering the service to its installation is only one day.

More information about DEAC virtual server technical specifications and prices you can find here.

Virtualization solutions more efficient with VMware

We have become an official partner of a world-wide known virtualization solutions company VMware. VMware is the world leader of elaboration of personal and data centre virtualization. Enterprises of various industries and sizes around the world are using the VMware solutions, to diminish significantly the capital and operating costs, as well as to ensure the continuity of the company's operations and to improve the data safety.

Currently DEAC has obtained the VMware VIP Professional status. This means that the company has certified VMware professionals, who have mastered perfectly the VMware solutions and are competent in implementing and maintaining complicated virtualization solutions, and will be able to suggest the most suitable option.

Storing large-scale data – now easier than ever before

The quickest way to obtain large-scale data storage is by using our most modern data storage solutions. This can be done within one day and this is much cheaper, than buying new hard drive or new server. Furthermore, this is very convenient, as this solution allows you to use remotely DEAC data storage as computers' hard disk drive, where you can store different kind of data (photos, video files and data bases).

More information about Storage as a Service can be found here.

Now you can send faxes using DEAC Fax Mail service

It is very convenient to receive faxes in your e-mail mailbox. Now DEAC Fax Mail service also allows you to send any kind of document as a fax, without even leaving your office-chair.

Find out more about DEAC Fax Mail service here.

DEAC became more open to the world – now our webpage can be viewed in 5 languages

In order to be understood in the Baltic region and to become more close to the client, our webpage along with latvian, russian and english languages now has estonian and lithuanian languages.

More about DEAC services here.